

# CEO Water Mandate Index

| Mandate and its pledges                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Chapter Name                                           | Page No. |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------|----------|
| <b>Direct operations</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                        |          |
| Company pledges to conduct a comprehensive water- use assessment to understand the extent to which the Company uses water in the direct production of goods and services.                                                                                                                                                                                                                                                                                                           | Holistic Water Management                              | 178–184  |
| Company pledges to set targets for their operations related to water conservation and waste-water treatment, framed in a corporate cleaner production and consumption strategy.                                                                                                                                                                                                                                                                                                     | Holistic Water Management                              | 178–184  |
| Company pledges to invest in and use new technologies to achieve these goals.                                                                                                                                                                                                                                                                                                                                                                                                       | Holistic Water Management                              | 178–184  |
| Company pledges to raise awareness of water sustainability within corporate culture.                                                                                                                                                                                                                                                                                                                                                                                                | Holistic Water Management                              | 178–184  |
| Company pledges to include water sustainability considerations in business decision making – e.g., facility- siting, due diligence and production processes.                                                                                                                                                                                                                                                                                                                        | Holistic Water Management                              | 178–184  |
| <b>Supply chain and watershed management</b>                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                        |          |
| Company pledges to encourage suppliers to improve their water conservation, quality monitoring, waste-water treatment and recycling practices                                                                                                                                                                                                                                                                                                                                       | Ensuring sustainable supply chain sourcing             | 304      |
| Company pledges to build capacities to analyse and respond to watershed risk                                                                                                                                                                                                                                                                                                                                                                                                        | Holistic Water Management                              | 178–184  |
| Company pledges to encourage and facilitate suppliers in conducting assessments of water usage and impacts.                                                                                                                                                                                                                                                                                                                                                                         | Ensuring sustainable supply chain sourcing             | 304      |
| Company pledges to share water sustainability practices – established and emerging – with suppliers.                                                                                                                                                                                                                                                                                                                                                                                | Ensuring sustainable supply chain sourcing             | 304      |
| Company pledges to encourage major suppliers to report regularly on progress achieved related to goals.                                                                                                                                                                                                                                                                                                                                                                             | Ensuring sustainable supply chain sourcing             | 304      |
| <b>Collective action</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                        |          |
| Company pledges to build closer ties with civil society organizations, especially at the regional and local levels.                                                                                                                                                                                                                                                                                                                                                                 | Creating shared value for communities                  | 272–301  |
| Company pledges to work with national, regional and local governments and public authorities to address water sustainability issues and policies, as well as with relevant international institutions – e.g., the UNEP Global Programme of Action                                                                                                                                                                                                                                   | Accelerating ESG Excellence<br>The Management Approach | 138–149  |
| Company pledges to encourage development and use of new technologies, including efficient irrigation methods, new plant varieties, drought resistance, water efficiency and salt tolerance.                                                                                                                                                                                                                                                                                         | Creating shared value for communities                  | 272–301  |
| Company pledges to be actively involved in the UN Global Compact's Country Networks.                                                                                                                                                                                                                                                                                                                                                                                                | Accelerating ESG Excellence<br>The Management Approach | 138–149  |
| Company pledges to support the work of existing water initiatives involving the private sector – e.g., the Global Water Challenge; UNICEF's Water, Environment and Sanitation Program; IFRC Water and Sanitation Program; the World Economic Forum Water Initiative – and collaborate with other relevant UN bodies and inter-governmental organizations – e.g. the World Health Organization, the Organization for Economic Co-operation and Development and the World Bank Group. | Accelerating ESG Excellence<br>The Management Approach | 138–149  |

| Mandate and its pledges                                                                                                                                                                                                                                                                                                                           | Chapter Name                                        | Page No. |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|----------|
| <b>Public policy</b>                                                                                                                                                                                                                                                                                                                              |                                                     |          |
| Company pledges to contribute inputs and recommendations in the formulation of government regulation and in the creation of market mechanisms in ways that drive the water sustainability agenda.                                                                                                                                                 | Advocacy in Shaping National Policy                 | 326–329  |
| Company pledges to exercise 'business statesmanship' by being advocates for water sustainability in global and local policy discussions, clearly presenting the role and responsibility of the private sector in supporting integrated water resource management.                                                                                 | Advocacy in Shaping National Policy                 | 326–329  |
| Company pledges to partner with governments, businesses, civil society and other stakeholders – for example specialised institutes such as the Stockholm International Water Institute, UNEP Collaborating Centre on Water and Environment and UNESCO's Institute for Water Education – to advance the body of knowledge, intelligence and tools. | Advocacy in Shaping National Policy                 | 326–329  |
| Company pledges to join and/or support special policy- oriented bodies and associated frameworks – e.g., UNEP's Water Policy and Strategy; UNDP's Water Governance Programme.                                                                                                                                                                     | Advocacy in Shaping National Policy                 | 326–329  |
| <b>Community engagement</b>                                                                                                                                                                                                                                                                                                                       |                                                     |          |
| Company pledges to endeavour to understand the water and sanitation challenges in the communities where we operate and how our businesses impact those challenges.                                                                                                                                                                                | Creating shared value for communities               | 272–301  |
| Company pledges to be active members of the local community and encourage or provide support to local government, groups and initiatives seeking to advance the water and sanitation agendas.                                                                                                                                                     | Creating shared value for communities               | 272–301  |
| Company pledges to undertake water-resource education and awareness campaigns in partnership with local stakeholders.                                                                                                                                                                                                                             | Creating shared value for communities               | 272–301  |
| Company pledges to work with public authorities and their agents to support – when appropriate – the development of adequate water infrastructure, including water and sanitation delivery systems.                                                                                                                                               | Creating shared value for communities               | 272–301  |
| <b>Transparency</b>                                                                                                                                                                                                                                                                                                                               |                                                     |          |
| Company pledges to include a description of actions and investments undertaken in relation to The CEO Water Mandate in our annual communications on progress for the UN Global Compact, making reference to relevant performance indicators such as the water indicators found in the Global Reporting Initiative (GRI) Guidelines.               | Accelerating ESG Excellence The Management Approach | 138–149  |
| Company pledges to publish and share our water strategies (including targets and results as well as areas for improvement) in relevant corporate reports, using – where appropriate – the water indicators found in the GRI Guidelines.                                                                                                           | Holistic Water Management                           | 178–184  |
| Company pledges to be transparent in dealings and conversations with governments and other public authorities on water issues                                                                                                                                                                                                                     | Advocacy in Shaping National Policy                 | 326–329  |