

Area	Brief Descriptions	Primary Level Contactable desk	First level escalation contact	Second level escalation contact
Documentations and Customer Care TEAM	a. Day to day Transactions b. Query for vessel Gate cut-off c. Discrepancy of Loading / Discharging of Vessels d. En Block Movement status e. Social Service Request (SSR) f. Daily - Report	On Duty Documentation Executive AMCT - Mob: +91 99099 27225 Email: docs.ct@adani.com AICTPL - Mob: +91 96876 78390 Email: docs.ct3@adani.com ACMTPL - Mob: +91 70690 83094 Email: docs.acmtpl@adani.com	AMCT - Mr. Kanaksinh Jadeja Mob: +91 70690 83095 Email: Kanaksinh.Jadeja@adani.com AICTPL - Mr. Umang Makwana Mob: +91 70690 13835 Email: Umang.Makwana@adani.com ACMTPL - Mr. Vikas Pilkhania Mob: +91 70690 13873 Email: vikas.Pilkhania@adani.com	AMCT - Mr. Jagdish Patel Mob: +91 99798 55979 Email: jagdish.patel@adani.com AICTPL - Mr. Cherian Abraham Mob: +91 89800 48850 Email: cherian.abraham@adani.com ACMTPL - Captain Kumar Paritosh Mob: +91 99099 27287 Email: kumar.paritosh@adani.com
Vessel Planning operation	a. Vessel Planning Related b. TDR Report	On Duty Terminal Planners AMCT - Mob: +91 99099 27203 Email: planners.ct@adani.com AICTPL - Mob: +91 89800 48858 Email: planners.ct3@adani.com ACMTPL - Mob: +91 70690 83091 Email: planners.acmtpl@adani.com	Mr. Gajanan Govekar Mob: +91 70690 13836 Email: Gajanan.Govekar@adani.com	Mr. Paulson Joseph Mob: +91 99099 27215 Email: paulson.joseph@adani.com
Vessel Berthing	a. Vessel Berthing and Unberthing Prospect	Mr. W.P Krishna Mob: +91 70690 83210 Email: wp.krishna@adani.com Mr. Kamlashankar Joshi Mob: +91 75748 94360 Email: Kamlashankar.Joshi@adani.com	Mr. Gajanan Govekar Mob: +91 70690 13836 Email: Gajanan.Govekar@adani.com	
Terminal Operation	a. Acceptance of ODC and Haz Cargo b. Operation performance Related c. Any Special request	On Duty Shift Manager AMCT - Mob: +91 96876 39248 Email: Superintendent.CT@adani.com AICTPL Mob: +91 89800 48858 Email: Superintendent.Ct3@adani.com ACMTPL Mob: +91 70690 83090 Email: Superintendent.acmtpl@adani.com	AMCT - Mr. Kinjal Patel Mob: +91 75748 94362 Email: kinjal.patel@adani.com AICTPL - Mr. Prakash Pillai Mob: +91 75748 94335 Email: prakash.pillai@adani.com ACMTPL - Mr. Ajaykumar Bhatt Mob: +91 99258 53556 Email: Ajay.Bhatt1@adani.com	AMCT - Mr. Jagdish Patel Mob: +91 99798 55979 Email: jagdish.patel@adani.com AICTPL - Mr. Cherian Abraham Mob: +91 89800 48850 Email: cherian.abraham@adani.com ACMTPL - Captain Kumar Paritosh Mob: +91 99099 27287 Email: kumar.paritosh@adani.com
Rail Operation	a. Container Train Placement prospect b. Container train operation related c. Pendency and Train Report	On Duty Rail Office Mob: +91 90990 02002 Email: icd.ct@adani.com On Duty Rail Operation Mob: +91 89800 48826 Email: icd.ops@adani.com	Mr. Sastry Darlapudi Mob: +91 70690 83079 Email: Vlnsastry.Darlapudi@adani.com Mr. Hiren Modha Mob: +91 75748 94224 Email: hiren.modha@adani.com	Captain Kumar Paritosh Mob: +91 99099 27287 Email: kumar.paritosh@adani.com

Invoicing	a. Vessel Invoice b. Tariff related query c. Registration of New Customers d. Credit Note	AMCT - Mr. Mayur Kanabar Mob: +91 89800 16326 Email: mayur.kanabar@adani.com AICTPL - Mr. Naveen Chandnani Mob: +91 89800 16355 Email: naveen.chandnani@adani.com ACMTPL - Mr. Vrushit Sanghvi Mob: +91 7069013868 Email: Vrushit.Sanghvi@adani.com	Mr. Vivek Pandya Mob: +91 99252 44553 Email: Vivek.pandya@adani.com	Mr. Subhash Gupta Mob: +91 70690 83011 Email: Subhash.Gupta@adani.com
	a. DPD Customer Registration b. DPD Container Release c. DPD related Queries / Inquiries	AMCT & AICTPL Mr. Rajabha Gohil Mob: +91 89800 15493 Email: rajabha.gohil@adani.com ACMTPL - Mr. Naimesh Soni Mob: +91 90999 31549 Email: financesupportct4@adani.com	Mr. Jayesh Parmar Mob: +91 63596 31099 Email: DpD.mundra@adani.com	Mr. Sanjay Singh Mob: +91 99099 27223 Email: sanjayk.singh@adani.com
Customercare	a. General Query b. Suggestions c. Claims if any	AMCT - Mr. Sanjay Singh Mob: +91 99099 27223 Email: sanjayk.singh@adani.com AICTPL - Mr. Umang Makwana Mob: +91 70690 13835 Email: Umang.Makwana@adani.com ACMTPL - Mr. Vikas Pilkhanian Mob: +91 70690 13873 Email: vikas.Pilkhanian@adani.com	AMCT - Mr. Jagdish Patel Mob: +91 99798 55979 Email: jagdish.patel@adani.com AICTPL - Mr. Cherian Abraham Mob: +91 89800 48850 Email: cherian.abraham@adani.com ACMTPL - Captain Kumar Paritosh Mob: +91 99099 27287 Email: kumar.paritosh@adani.com	
Auto "RoRo" Terminal	a. General Query b. Suggestions	Mr. Jignesh Bhatt Mob: +91 70690 83202 Email: Jignesh.Bhatt@adani.com	Mr. Jagdish Patel Mob: +91 99798 55979 Email: jagdish.patel@adani.com	
Exim Yard	a. General Query b. Operation related c. Suggestions	Mr. Mukesh Sharma Mob: +91 89800 15495 Email: Mukesh.sharma1@adani.com	Mr. Cherian Abraham Mob: +91 89800 48850 Email: cherian.abraham@adani.com	

For any further escalation: Mr. Capt. Jeyaraj Thamburaj, CT Head Mundra Port, Mob: +91 9099900994, Email: Jeyaraj.Thamburaj@adani.com

Updated : Feb 2019