

COMMUNICATION MATRIX

CONTAINER BUSINESS
APSEZ-MUNDRA
Version 27

(1) Documentation Team		
Terminal	Mobile Number	E-Mail ID's
AMCT	+91 99099 27225	docs.ct@adani.com
AMCT2	+91 63570 74231	docs.t2@adani.com
AICTPL	+91 70690 13889 and +91 63573 73073	docs.ct3@adani.com
ACMTPL	+91 70690 83094 and +91 63573 73074	docs.acmtpl@adani.com
Note:- For any further escalation: Contact Customer Service HOS or write to: customercare.ct@adani.com		

(1.1) Documentation Helpdesk Team		
Terminal	Mobile Number	E-Mail ID's
AMCT-Helpdesk	+91 89800 15425	docshelpdesk.amct@adani.com
AMCT2 - Helpdesk	+91 63573 73071	docshelpdesk.t2@adani.com
AICTPL - Helpdesk	+91 96876 78390	docshelpdesk.ct3@adani.com
ACMTPL - Helpdesk	+91 70690 13890	Docshelpdesk.ACMTPL@adani.com
Note:- For any further escalation: Contact Documentation Team		

(2) Customer Service HOS			
Terminal	Name	Mobile Number	E-Mail ID's
AMCT/AMCT2	Mr. Nitul Joshi	+91 8980 016433	nitul.joshi@adani.com
AICTPL	Mr. Suman Kumar Saha	+91 63589 47639	Sumankumar.Saha@adani.com
ACMTPL	Mr. Chandra S Manchella	+91 70690 13873	chandrasekhar.manchella@adani.com
Note:- For any further escalation Contact : Customer Care HOD			

(2.1) Customer Care HOD			
Terminal	HOD Name	Mobile Number	E-Mail ID's
AMCT/AMCT2	Mr. Kanaksinh Jadeja	+91 7069083095	kanaksinh.jadeja@adani.com
AICTPL		+91 63573 73072	Customercare.ct@adani.com
ACMTPL			
Note:- For any further escalation Contact:Terminal Head			

(3) Terminal Planner Desk		
Terminal	Mobile Number	E-Mail ID's
AMCT	+91 99099 27203	planners.ct@adani.com
AMCT2	+91 63599 30098	planners.T2@adani.com
AICTPL	+91 89800 48858	planners.ct3@adani.com
ACMTPL	+91 70690 83091	planners.acmtpl@adani.com
Note:- For any further escalation: Contact Duty Superintendents		

(3.1) Duty Superintendents

Terminal	Mobile Number	E-Mail ID's
AMCT	+91 96876 39248	superintendent.ct@adani.com
AMCT2	+91 63599 30099	superintendent.T2@adani.com
AICTPL	+91 89800 48858	superintendent.ct3@adani.com
ACMTPL	+91 70690 83090	superintendent.acmtpl@adani.com

Note:- For any further escalation Contact: Operations HOS

(3.2) Terminal Operations HOS

Terminal	Name	Mobile Number	E-Mail ID's
AMCT / RORO	Mr. Suraj Singh	+91 72279 29009	suraj.singh2@adani.com
AMCT2	Mr. Punit Joshi	+91 99250 30699	Punit.Joshi@adani.com
AICTPL	Mr. Vijay Patel	+91 89800 16436	vijay.patel2@adani.com
ACMTPL	Mr. Ajaykumar Bhatt	+91 99258 53556	ajay.bhatt1@adani.com

Note:- For any further escalation Contact: Terminal Head

(4) Vessel Berth Planner

Terminal	Planner Name	Mobile Number	E-Mail ID's
AMCT	Mr. Himanshu Jethava	+91 63589 10607	himanshu.jethava@adani.com
AMCT2			Berthplanner.mundra@adani.com
AICTPL	Mr. W.P Krishna	+91 70690 83210	wp.krishna@adani.com
ACMTPL			Berthplanner.mundra@adani.com

Note:- For any further escalation Contact: Vessel Planning HOS

(4.1) Planning HOD

Terminal	HOD Name	Mobile Number	E-Mail ID's
HOD	Mr. Paulson Joseph	+91 99099 27215	head.planning@adani.com Paulson.Joseph@adani.com

(5) Information Technology

Terminal	Name	Mobile Number	E-Mail ID's
1st Level	IT Helpdesk	+91 99099 27258	support.mundra@adani.com
2nd Level	Mr. Mahesh Chande	+91 98794 62352	maheshkumar.chande@adani.com
3rd Level	Mr. Gurvinder Singh Bhatia	+91 78029 38883	head.IT-mundra@adani.com gurvindersingh.bhatia@adani.com

(5.1) ITUP

Terminal	Name	Mobile Number	E-Mail ID's
APSEZ - Mundra	24x7 Support desk ITUP	+91 97270 77422 / +91 97270 77411 / +91 99786 60524	Support.itup@adani.com
	For Registration	+91 63589 10434	ipos.ncsupport@adani.com

(6) Finance & Invoicing

Terminal	Name	Mobile Number	E-Mail ID's
SPRH/PIDC	Mr. Sahajkumar Sejani	+91 76000 16340	sahajkumar.sejani@adani.com
AMCT/AMCT2	Mr. Aniv Javeri	+91 89800 15438	aniv.jhaveri@adani.com
AICTPL	Mr. Himanshu Chhasatia	+91 91574 94516	himanshu.chhasatia@adani.com
ACMTPL	Mr. Arpan Patel	+91 88666 15382	arpan.patel@adani.com

Note:- For any further escalation Contact: Finance & CAD Team HOD

(6.1) Finance & CAD Team HOD

Terminal	HOD Name	Mobile Number	E-Mail ID's
1st Level	Mr. Vivek Pandya	+91 99252 44553	Vivek.Pandya@adani.com

(7) DPD & RMS Invoicing Coordinator

Terminal	HOD Name	Mobile Number	E-Mail ID's
CT2/T2/CT3	Mr. Nirav Mali	+91 89800 33634	finance.dpd@adani.com
ACMTPL	Ms. Shaktisinh Jadeja	+91 90999 31549	financesupportct4@adani.com

Note:- For any further escalation Contact: DPD & RMS Customer Care

(7.1) DPD & RMS Customer Care

Terminal	HOD Name	Mobile Number	E-Mail ID's
1st Level	DPD-RMS Executive	+91 63599 30011	Dpd.Mundra@adani.com Rms.mundra@adani.com
2nd Level	Mr. Kanaksinh Jadeja	+91 7069083095	kanaksinh.jadeja@adani.com

(8) SPRH Team

Terminal	Operations Team	Mobile Number	E-Mail ID's
SPRH	On Duty Rail Office	+91 90990 02002	icd.ct@adani.com
	On Duty Rail Operation	+91 89800 48826	icd.ops@adani.com
	Shift In-Charge	+91 90999 32382	icd.ops@adani.com

Note:- For any further escalation Contact: SPRH HOS/HOD

(8.1) SPRH Team HOS/HOD

Terminal	HOD & HOS Name	Mobile Number	E-Mail ID's
HOS	Mr. Sanjay Gangajadiya	+91 63597 75160	sanjay.gangajadiya@adani.com
HOD	Mr. Manish Dave	+91 91000 66324	manish.dave@adani.com

(9) Exim Yard Incharge

Terminal	Operations Team	Mobile Number	E-Mail ID's
Documentation	Mr. Debabrata Bose	+91 89800 16494	Debabrata.Bose@adani.com
Operations	Mr. Anup Mamnani	+91 98245 71275	anup.mamnani@adani.com
Operations Head	Mr. Pushparajsinh Jadeja	+91 90999 34637	pushparajsinh.jadeja@adani.com

Note:- For any further escalation Contact: HOD

(10) Terminal Head

Terminal	HOD Name	Mobile Number	E-Mail ID's
AMCT/ RORO	Mr. Jignesh Bhatt	+91 70690 83202	Jignesh.Bhatt@adani.com
AICTPL	Capt. Sachin Garg	+91 74869 03790	sachin.garg2@adani.com
ACMTPL	Mr. Manish Dave	+91 91000 66324	manish.dave@adani.com
AMCT2	Mr. Paulson Joseph	+91 99099 27215	Paulson.Joseph@adani.com

(11) Marketing/BD TEAM

Location	Name	Mobile Number	E-Mail ID's
EXIM Yard-Mundra Customer Service	Mr. Gogan Karangiya	+91 81416 68686	gogan.karangiya@adani.com
EXIM Yard-Mundra	Mr. Bhavik Tahiliani	+91 99984 72979	bhavik.tahiliani@adani.com
EXIM Yard-Mundra	Mr. Pushparajsinh Jadeja	+91 90999 34637	pushparajsinh.jadeja@adani.com
NCR-Delhi	Mr. Amit Sati	+91 85120 21810	Amit.Sati@adani.com
NCR-Delhi	Mr. Ashish Priyadarshi	+91 63599 72510	Ashish.Priyadarshi@adani.com
CS-Mumbai	Ms. Devashri Munde	+91 22 6688 1199	devashri.munde@adani.com

(13) COO - CONTAINER BUSINESS

Name	Mobile Number	E-Mail ID's
Mr. Manoj Katar	+91 2838 262404	Manoj.Katar@adani.com