

COMMUNICATION MATRIX

CONTAINER BUSINESS
APSEZ-MUNDRA
Version 25

(1) Documentation Team		
Terminal	Mobile Number	E-Mail ID's
AMCT	+91 99099 27225	docs.ct@adani.com
AMCT2	+91 63573 73075	docs.t2@adani.com
AICTPL	+91 70690 13889 and +91 63573 73073	docs.ct3@adani.com
ACMTPL	+91 70690 83094 and +91 63573 73074	docs.acmtpl@adani.com

Note:- For any further escalation: Contact Customer Service HOS or write to: customercare.ct@adani.com

(2) Customer Service HOS			
Terminal	Name	Mobile Number	E-Mail ID's
AMCT/AMCT2	Mr. Nitul Joshi	+91 8980 016433	nitul.joshi@adani.com
AICTPL	Mr. Suman Kumar Saha	+91 63589 47639	Sumankumar.Saha@adani.com
ACMTPL	Mr. Chandra S Manchella	+91 70690 13873	chandrasedkhar.manchella@adani.com

Note:- For any further escalation Contact : Customer Care HOD

(2.1) Customer Care HOD			
Terminal	HOD Name	Mobile Number	E-Mail ID's
AMCT/AMCT2	Mr. Sanjay Singh	+91 99099 27223 +91 63573 73081	Sanjayk.Singh@adani.com Customercare.ct@adani.com
AICTPL			
ACMTPL			

Note:- For any further escalation Contact:Terminal Head

(3) Terminal Planner Desk		
Terminal	Mobile Number	E-Mail ID's
AMCT	+91 99099 27203	planners.ct@adani.com
AMCT2	+91 63599 30098	planners.T2@adani.com
AICTPL	+91 89800 48858	planners.ct3@adani.com
ACMTPL	+91 70690 83091	planners.acmtpl@adani.com

Note:- For any further escalation: Contact Duty Superintendents

(3.1) Duty Superintendents		
Terminal	Mobile Number	E-Mail ID's
AMCT	+91 96876 39248	superintendent.ct@adani.com
AMCT2	+91 63599 30099	superintendent.T2@adani.com
AICTPL	+91 89800 48858	superintendent.ct3@adani.com
ACMTPL	+91 70690 83090	superintendent.acmtpl@adani.com

Note:- For any further escalation Contact: Operations HOS

(3.2) Terminal Operations HOS

Terminal	Name	Mobile Number	E-Mail ID's
AMCT / RORO	Mr. Suraj Singh	+91 72279 29009	suraj.singh2@adani.com
AMCT2	Mr. Punit Joshi	+91 99250 30699	Punit.Joshi@adani.com
AICTPL	Mr. Vijay Patel	+91 89800 16436	vijay.patel2@adani.com
ACMTPL	Mr. Ajaykumar Bhatt	+91 99258 53556	ajay.bhatt1@adani.com

Note:- For any further escalation Contact: Terminal Head

(4) Vessel Berth Planner

Terminal	Planner Name	Mobile Number	E-Mail ID's
AMCT AMCT2 AICTPL ACMTPL	Mr. Chaitanya Bansal	+91 63588 90913	chaitanya.bansal@adani.com Berthplanner.mundra@adani.com
	Mr. W.P Krishna	+91 70690 83210	wp.krishna@adani.com Berthplanner.mundra@adani.com

Note:- For any further escalation Contact: Vessel Planning HOS

(4.1) Planning HOS & HOD

Terminal	HOS & HOD Name	Mobile Number	E-Mail ID's
HOS	Mr. Kamleshankar Joshi	+91 75748 94360	kamleshankar.joshi@adani.com
HOD	Mr. Paulson Joseph	+91 99099 27215	head.planning@adani.com Paulson.Joseph@adani.com

(5) Information Technology

Terminal	Name	Mobile Number	E-Mail ID's
1st Level	IT Helpdesk	+91 99099 27258	support.mundraport@adani.com
2nd Level	Mr. Mahesh Chande	+91 98794 62352	maheshkumar.chande@adani.com
3rd Level	Mr. Gurvinder Singh Bhatia	+91 78029 38883	head.IT-mundra@adani.com gurvindersingh.bhatia@adani.com

(5.1) Open PEP

Terminal	Name	Mobile Number	E-Mail ID's
APSEZ - Mundra	24x7 Support desk ITUP	+91 96649 37834 /+91 97263 19524 / +91 99786 60524	Support.itup@adani.com
	For Registration	+91 63589 10434	ipos.ncsupport@adani.com

(6) Finance & Invoicing

Terminal	Name	Mobile Number	E-Mail ID's
AMCT/SPRH	Mr. Nirav Jadhav	+91 72278 80304	nirav.jadhav@adani.com
AICTPL	Mr. Himanshu Chhasatia	+91 91574 94516	himanshu.chhasatia@adani.com
AMCT2/PIDC	Mr. Aniv Javeri	+91 89800 15438	aniv.jhaveri@adani.com
ACMTPL	Mr. Arpan Patel	+91 88666 15382	arpan.patel@adani.com

Note:- For any further escalation Contact: Finance & CAD Team HOD

(6.1) Finance & CAD Team HOD

Terminal	HOD Name	Mobile Number	E-Mail ID's
1st Level	Mr. Vivek Pandya	+91 99252 44553	Vivek.Pandya@adani.com
2nd Level	Mr. Subhash Gupta	+91 70690 83011	subhash.gupta@adani.com

(7) DPD & RMS Invoicing

Terminal	HOD Name	Mobile Number	E-Mail ID's
CT2/T2/CT3	Mr. Nirav Mali	+91 89800 33634	finance.dpd@adani.com
ACMTPL	Ms. Kajal Goswami	+91 90999 31549	financesupportct4@adani.com

Note:- For any further escalation Contact: DPD & RMS Customer Care

(7.1) DPD & RMS Customer Care

Terminal	HOD Name	Mobile Number	E-Mail ID's
1st Level	DPD-RMS Executive	+91 63599 30011	Dpd.Mundra@adani.com Rms.mundra@adani.com
2nd Level	Mr. Sanjay Singh	+91 99099 27223 +91 63573 73081	Sanjayk.Singh@adani.com

(8) SPRH Team

Terminal	Operations Team	Mobile Number	E-Mail ID's
SPRH	On Duty Rail Office	+91 90990 02002	icd.ct@adani.com
	On Duty Rail Operation	+91 89800 48826	icd.ops@adani.com
	Shift In-Charge	+91 90999 32382	icd.ops@adani.com

Note:- For any further escalation Contact: SPRH HOS/HOD

(8.1) SPRH Team HOS/HOD

Terminal	HOD & HOS Name	Mobile Number	E-Mail ID's
HOS	Mr. Hiren Modha	+91 75748 94224	hiren.modha@adani.com
HOD	Mr. Manish Dave	+91 91000 66324	manish.dave@adani.com

(9) Exim Yard Incharge

Terminal	Operations Team	Mobile Number	E-Mail ID's
Documentation	Mr. Debabrata Bose	+91 89800 16494	Debabrata.Bose@adani.com
Operations	Mr. Anup Mamnani	+91 98245 71275	anup.mamnani@adani.com
Operations Head	Mr. Abhinesh Minnaghath	+91 99093 43204	abhinesh.minnaghath@adani.com

Note:- For any further escalation Contact: HOD

(10) Terminal Head

Terminal	HOD Name	Mobile Number	E-Mail ID's
AMCT/ RORO	Mr. Jignesh Bhatt	+91 70690 83202	Jignesh.Bhatt@adani.com
AICTPL	Capt. Sachin Garg	+91 74869 03790	sachin.garg2@adani.com
ACMTPL	Mr. Manish Dave	+91 91000 66324	manish.dave@adani.com
AMCT2	Mr. Paulson Joseph	+91 99099 27215	Paulson.Joseph@adani.com

(11) Marketing/BD TEAM

Location	Name	Mobile Number	E-Mail ID's
EXIM Yard-Mundra Customer Service	Ms. Asha Aynani	+91 98252 26241	asha.aynani@adani.com
EXIM Yard-Mundra	Mr. Bhavik Tahiliani	+91 99984 72979	bhavik.tahiliani@adani.com
EXIM Yard-Mundra	Mr. Pushparajsinh Jadeja	+91 90999 34637	pushparajsinh.jadeja@adani.com
NCR-Delhi	Mr. Amit Sati	+91 85120 21810	Amit.Sati@adani.com
NCR-Delhi	Mr. Ashish Priyadarshi	+91 63599 72510	Ashish.Priyadarshi@adani.com
CS-Mumbai	Ms. Devashri Munde	+91 22 6688 1199	devashri.munde@adani.com

(13) COO - CONTAINER BUSINESS

Name	Mobile Number	E-Mail ID's
Mr. Manoj Katar	+91 2838 262404	Manoj.Katar@adani.com