



adani



Ports and
Logistics

COMMUNICATION MATRIX



CONTAINER BUSINESS OPERATIONS
AKCTPL

(1) Documentations and Customer Care Team

Day to day Transactions / Query for vessel Gate cut-off / Discrepancy of Loading & Discharging of Vessels / En Block Movement status / Special Service Request (SSR) / Daily – Report.




Terminal	Primary Level Contact Desk – On Duty Documentation Staff	Next Level Contact Desk – Customer Care Executive
AKCTPL	 +91 70690 83095  kpcldocs.ct@adani.com	Mr. Vikram  +91 9100056696  Vikram.Annambaka@adani.com
		Mr. Shery Francis (Escalation)  +91 9100319243  Shery.Francis@adani.com



Terminal	HODs
AKCTPL	 Mr. Manish Dave +91 9100066324  Manish.Dave@adani.com

(2) Vessel Planning Operation and Berthing

Vessel Planning Related / TDR Report/ Vessel Berthing and Un-berthing





Terminal	Primary Level Contact Desk – On Duty Terminal Planning Staff	Next Level Contact Desk – Planning In charge
	 +91 9949804678  kpclplanner.ct@adani.com	Mr. Shery Francis  +91 9100319243  Shery.Francis@adani.com



Terminal	HODs
AKCTPL	 Mr. Manish Dave +91 9100066324  Manish.Dave@adani.com

(3) Terminal Operation

Acceptance of ODC, BB and Haz Cargo / Operation performance Related / Any Special Request





Terminal	Primary Level Contact Desk – On Duty Shift Manager	Next Level Contact Desk – Operations Manager
AKCTPL	 +91 7680000996  shiftmgr.ct@adani.com	 Mr. Shery Francis +91 9100319243  opsmgr.ct@adani.com



Terminal	HODs
AKCTPL	 Mr. Manish Dave +91 9100066324  Manish.Dave@adani.com

(4) Rail Operation





Container Train Placement prospect / Container train operation related / Pendency and Train Report

Terminal	Primary Level Contact Desk	Next Level Contact Desk
AKCTPL	 +91 7680000996  shiftmgr.ct@adani.com	 Mr. Shery Francis +91 9100319243  opsmgr.ct@adani.com



Terminal	HODs
AKCTPL	 Mr. Manish Dave +91 9100066324  Manish.Dave@adani.com

(5) Information Technology








Primary Level Contact Desk – IT Helpdesk	Next Level Contact Desk – HODs
 +91 9100089625  kpclit.ct@adani.com	 Mr. M. Chandra Sekhar +91 9100907228  ChandraSekhar.Manchella@adani.com



Terminal	HODs
AKCTPL	 Mr. Manish Dave +91 9100066324  Manish.Dave@adani.com

(6) Invoicing

Vessel Invoice / Tariff related query / Registration of New Customers / Credit Note




Terminal	Primary Level Contact Desk – Finance Executives	Next Level Contact Desk – Finance Manager
AKCTPL	 Mr. Masthan +91 9100055970  Khadar.Shaik@adani.com	 Mr. Raghavendra +91 7674839555 P.Raghavendra@adani.com
AKCTPL	 Mr. Vijay Kumar +91 807450330  cadk.revenue@adani.com	
AKCTPL	 Mr. Rahim +91 9704123325  Sk.Rahim@adani.com	



Terminal	HODs
AKCTPL	 Mr. Dinesh Birla +91 9100066323  Dinesh.Birla@adani.com

(7) Gate Operations

Gate Related Queries /Inquiries.





Terminal	Primary Level Contact Desk	Next Level Contact Desk – HODs
AKCTPL	 7032900887  kpclgate.ct@adani.com	Documentation  +91 63598 83082  kpcldocs.ct@adani.com
		Mr. Vikram  +91 63598 83083  Vikram.Annambaka@adani.com
		Mr. Shery Francis (Escalation)  +91 63598 83084  Shery.Francis@adani.com



Terminal	HODs
AKCTPL	 Mr. Manish Dave +91 9100066324  Manish.Dave@adani.com

(8) DPD & RMS Invoicing

DPD&RMS Customer Registration /DPD/RMS Container Release / DPD/RMS related Queries /Inquiries.

Terminal	Primary Level Contact Desk -On Duty Documentation	Next Level Contact Desk – CUSTOMER CARE EXECUTIVE
AKCTPL	 +91 63598 83082  kpcldocs.ct@adani.com	 Mr. Vikram +91 63598 83083  Vikram.Annambaka@adani.com



Terminal	HODs
AKCTPL	 Mr. Manish Dave +91 9100066324  Manish.Dave@adani.com

(9) EXIM YARD AND OPERATIONS

General Query / Operation related / Suggestions

Terminal	Primary Level Contact Desk	Next Level Contact Desk – HODs
AKCTPL	 Exim Docs +91 9618677789  kpcl.eximdocs@adani.com	 Mr. Vamsi Krishna +91 7893077224  vamsikrishna.g@adani.com
AKCTPL	 Exim Operations +91 9989501789  kpcl.eximgate@adani.com	 Mr. Naresh +91 7893974789  Challa.Naresh@adani.com
AKCTPL	 Shift Manager +91 8885207785  kpcl.eximshiftmgr@adani.com	 Mr. Virendra Belwal +91 9701230702  Virendra.Belwal@adani.com







Terminal	HODs
AKCTPL	 Mr. Manish Dave +91 9100066324  Manish.Dave@adani.com


(10) Marketing

General Query / Operation related / Suggestions

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Primary Level Contact Desk – Business Development & Sales - Container	Next Level Contact Desk – Business Development - Container
 Mr. Rajeswari +91 9940612626  Rajeshwari.S@adani.com	 Mr. Vivek nair +91 8754410789  Vivek.Nair@adani.com



Terminal	HOD
AKCTPL	Mr. Shahzad Athar +91 98705 12850  Shahzad.Athar@Adani.Com

