



adani






Ports and
Logistics

COMMUNICATION MATRIX

CONTAINER BUSINESS OPERATIONS
AKCTPL

(1) Documentations and Customer Care Team

Day to day Transactions / Query for vessel Gate cut-off / Discrepancy of Loading & Discharging of Vessels / En Block Movement status / Special Service Request (SSR) / Daily – Report.







Terminal	Primary Level Contact Desk – On Duty Documentation Staff	Next Level Contact Desk – Customer Care Executive
AKCTPL	 +91 9550011255  akpldocs.ct@adani.com	Mr. Vamsi Krishna  +91 7893077224  Vamsikrishna.g@adani.com
		Mr. Shery Francis (Escalation)  +91 9100319243  Shery.Francis@adani.com



Terminal	HODs
AKCTPL	 Mr. Nagaraj Sokkaraj +91 9704770789  Nagaraj.sokkaraj@adani.com

(2) Vessel Planning Operation and Berthing

Vessel Planning Related / TDR Report/ Vessel Berthing and Un-berthing





Terminal	Primary Level Contact Desk – On Duty Terminal Planning Staff	Next Level Contact Desk – Planning In charge
	 +91 9949804678  akplplanner.ct@adani.com	Mr. Dhiraj Pathak  +91 9100188337  dhiraj.pathak@adani.com
		Mr. Shery Francis (Escalation)  +91 9100319243  Shery.Francis@adani.com



Terminal	HODs
AKCTPL	 Mr. Nagaraj Sokkaraj +91 9704770789  Nagaraj.sokkaraj@adani.com

(3) Terminal Operation

Acceptance of ODC, BB and Haz Cargo / Operation performance Related / Any Special Request





Terminal	Primary Level Contact Desk – On Duty Shift Manager	Next Level Contact Desk – Operations Manager
AKCTPL	 +91 7680000996  shiftmgr.ct@adani.com	 Mr. Shery Francis +91 9100319243  opsmgr.ct@adani.com



Terminal	HODs
AKCTPL	 Mr. Nagaraj Sokkaraj +91 9704770789  Nagaraj.sokkaraj@adani.com

(4) Rail Operation

Container Train Placement prospect / Container train operation related / Pendency and Train Report





Terminal	Primary Level Contact Desk	Next Level Contact Desk
AKCTPL	 +91 7680000996  shiftmgr.ct@adani.com	 Mr. Shery Francis +91 9100319243  opsmgr.ct@adani.com



Terminal	HODs
AKCTPL	 Mr. Nagaraj Sokkaraj +91 9704770789  Nagaraj.sokkaraj@adani.com

(5) Invoicing

Vessel Invoice / Tariff related query / Registration of New Customers / Credit Note









Terminal	Primary Level Contact Desk – Finance Executives	Next Level Contact Desk – Finance Manager
AKCTPL	 Mr. Khasim Pheeravali +91 7032808789  KhasimPheeravali.SK@adani.com	 Mr. Vivek Pandya (Escalation) +91 9925244553  Vivek.Pandya@adani.com



Terminal	HODs
AKCTPL	 Mr. Srikanth Gudivada +91 8220054144  Srikanth.Gudivada@adani.com

(6) Gate Operations

Gate Related Queries /Inquiries.





Terminal	Primary Level Contact Desk	Next Level Contact Desk – HODs
AKCTPL	 7032900887  akplgate.ct@adani.com	 Documentation +91 9550011255  akpldocs.ct@adani.com
		 Mr. Vamsi Krishna +91 7893077224  Vamsikrishna.g@adani.com
		 Mr. Shery Francis (Escalation) +91 9100319243  Shery.Francis@adani.com



Terminal	HODs
AKCTPL	 Mr. Nagaraj Sokkaraj +91 9704770789  Nagaraj.sokkaraj@adani.com

(7) DPD & RMS Invoicing

DPD&RMSCustomerRegistration/DPD/RMSContainer Release/ DPD/RMS related Queries /Inquiries.

Terminal	Primary Level Contact Desk -On Duty Documentation	Next Level Contact Desk - CUSTOMER CARE EXECUTIVE
AKCTPL	 +91 9550011255  akpldocs.ct@adani.com	 Mr. Vamsi Krishna +91 9100907228  Vamsikrishna.g@adani.com



Terminal	HODs
AKCTPL	 Mr. Nagaraj Sokkaraj +91 9704770789  Nagaraj.sokkaraj@adani.com

(8) EXIM YARD AND OPERATIONS

General Query / Operation related / Suggestions

Terminal	Primary Level Contact Desk	Next Level Contact Desk - HODs
AKCTPL	 Exim Docs +91 9618677789  akpl.eximdocs@adani.com	 Mr. Chandra Sekhar +91 9100907228  ChandraSekhar.Manchella@adani.com
AKCTPL	 Exim Operations +91 9100089625  akpl.eximgate@adani.com	 Mr. Naresh +91 7893974789  Challa.Naresh@adani.com
AKCTPL	 Shift Manager +91 9989501789  akpl.eximshiftmgr@adani.com	 Mr. Virendra Belwal +91 9701230702  Virendra.Belwal@adani.com







Terminal	HODs
AKCTPL	 Mr. Nagaraj Sokkaraj +91 9704770789  Nagaraj.sokkaraj@adani.com


(9) Marketing

General Query / Operation related / Suggestions

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Primary Level Contact Desk – Business Development & Sales - Container	Next Level Contact Desk – Business Development - Container
 Mr. Prem Nishanth +91 9940384462  p.nishanth@adani.com	 Mr. Vivek Nair +91 8754410789  Vivek.Nair@adani.com



Terminal	HOD
AKCTPL	Mr. Shahzad Athar +91 98705 12850  Shahzad.Athar@Adani.Com