

## COMMUNICATION MATRIX

CONTAINER BUSINESS  
APSEZ-MUNDRA  
Version 22

<b>(1) Documentation Team</b>		
Terminal	Mobile Number	E-Mail ID's
AMCT	+91 99099 27225	<a href="mailto:docs.ct@adani.com">docs.ct@adani.com</a>
AMCT2	+91 63573 73075	<a href="mailto:docs.t2@adani.com">docs.t2@adani.com</a>
AICTPL	+91 70690 13889 and +91 63573 73073	<a href="mailto:docs.ct3@adani.com">docs.ct3@adani.com</a>
ACMTPL	+91 70690 83094 and +91 63573 73074	<a href="mailto:docs.acmtpl@adani.com">docs.acmtpl@adani.com</a>

Note:- For any further escalation: Contact Customer Service HOS

<b>(2) Customer Service HOS</b>			
Terminal	Name	Mobile Number	E-Mail ID's
AMCT/AMCT2	Mr. Kanaksinh Jadeja	+91 70690 83095	<a href="mailto:Kanaksinh.Jadeja@adani.com">Kanaksinh.Jadeja@adani.com</a>
AICTPL	Mr. Suman Kumar Saha	+91 6358947639	<a href="mailto:Sumankumar.Saha@adani.com">Sumankumar.Saha@adani.com</a>
ACMTPL	Mr. Jayesh Parmar	+91 70690 13873	<a href="mailto:Jayesh.Parmar@adani.com">Jayesh.Parmar@adani.com</a>

Note:- For any further escalation Contact : Customer Care HOD

<b>(2.1) Customer Care HOD</b>			
Terminal	HOD Name	Mobile Number	E-Mail ID's
AMCT/AMCT2	Mr. Sanjay Singh	+91 99099 27223	<a href="mailto:Sanjayk.Singh@adani.com">Sanjayk.Singh@adani.com</a>
AICTPL		+91 63573 73081	<a href="mailto:Customercare.ct@adani.com">Customercare.ct@adani.com</a>
ACMTPL			

Note:- For any further escalation Contact:Terminal Head

<b>(3) Terminal Planner Desk</b>		
Terminal	Mobile Number	E-Mail ID's
AMCT	+91 99099 27203	<a href="mailto:planners.ct@adani.com">planners.ct@adani.com</a>
AMCT2	+91 63599 30098	<a href="mailto:planners.T2@adani.com">planners.T2@adani.com</a>
AICTPL	+91 89800 48858	<a href="mailto:planners.ct3@adani.com">planners.ct3@adani.com</a>
ACMTPL	+91 70690 83091	<a href="mailto:planners.acmtpl@adani.com">planners.acmtpl@adani.com</a>

Note:- For any further escalation: Contact Duty Superintendents

<b>(3.1) Duty Superintendents</b>		
Terminal	Mobile Number	E-Mail ID's
AMCT	+91 96876 39248	<a href="mailto:superintendent.ct@adani.com">superintendent.ct@adani.com</a>
AMCT2	+91 63599 30099	<a href="mailto:superintendent.T2@adani.com">superintendent.T2@adani.com</a>
AICTPL	+91 89800 48858	<a href="mailto:superintendent.ct3@adani.com">superintendent.ct3@adani.com</a>
ACMTPL	+91 70690 83090	<a href="mailto:superintendent.acmtpl@adani.com">superintendent.acmtpl@adani.com</a>

Note:- For any further escalation Contact: Operations HOS

### (3.2) Terminal Operations HOS

Terminal	Name	Mobile Number	E-Mail ID's
AMCT / RORO	Mr. Punit Joshi	+91 79842 62613	<a href="mailto:Punit.Joshi@adani.com">Punit.Joshi@adani.com</a>
AMCT2	Mr. Umang Makwana	+91 7069 013835	<a href="mailto:Umang.Makwana@adani.com">Umang.Makwana@adani.com</a>
AICTPL	Mr. Jignesh Bhatt	+91 70690 83202	<a href="mailto:Jignesh.Bhatt@adani.com">Jignesh.Bhatt@adani.com</a>
ACMTPL	Mr. Vijay Patel	+91 89800 16436	<a href="mailto:vijay.patel2@adani.com">vijay.patel2@adani.com</a>

Note:- For any further escalation Contact: Terminal Head

### (4) Vessel Berth Planner

Terminal	Planner Name	Mobile Number	E-Mail ID's
AMCT AMCT2 AICTPL ACMTPL	Mr. Chaitanya Bansal	+91 63588 90913	<a href="mailto:chaitanya.bansal@adani.com">chaitanya.bansal@adani.com</a> <a href="mailto:Berthplanner.mundra@adani.com">Berthplanner.mundra@adani.com</a>
	Mr. W.P Krishna	+91 70690 83210	<a href="mailto:wp.krishna@adani.com">wp.krishna@adani.com</a> <a href="mailto:Berthplanner.mundra@adani.com">Berthplanner.mundra@adani.com</a>

Note:- For any further escalation Contact: Vessel Planning HOS

### (4.1) Planning HOS & HOD

Terminal	HOS & HOD Name	Mobile Number	E-Mail ID's
HOS	Mr. Kamlashankar Joshi	+91 75748 94360	<a href="mailto:kamlashankar.joshi@adani.com">kamlashankar.joshi@adani.com</a>
HOD	Mr. Paulson Joseph	+91 99099 27215	<a href="mailto:head.planning@adani.com">head.planning@adani.com</a> <a href="mailto:Paulson.Joseph@adani.com">Paulson.Joseph@adani.com</a>

### (5) Information Technology

Terminal	Name	Mobile Number	E-Mail ID's
1st Level	IT Helpdesk	+91 9909927258	<a href="mailto:support.mundra@adani.com">support.mundra@adani.com</a>
2nd Level	Mr. Piyush Sorathiya	+91 7069083259	<a href="mailto:Piyush.Sorathiya@adani.com">Piyush.Sorathiya@adani.com</a>
3rd Level	Mr. Jignesh Vania	+91 90990 05949	<a href="mailto:head.IT-mundra@adani.com">head.IT-mundra@adani.com</a> <a href="mailto:jignesh.vania@adani.com">jignesh.vania@adani.com</a>

### (5.1) Open PEP

Terminal	Name	Mobile Number	E-Mail ID's
APSEZ - Mundra	24x7 Support	+91 96649 37834	<a href="mailto:Support.itup@adani.com">Support.itup@adani.com</a>
	For Registration	+91 63573 73072	<a href="mailto:Customercare.CT@adani.com">Customercare.CT@adani.com</a>

### (6) Finance & Invoicing

Terminal	Name	Mobile Number	E-Mail ID's
AMCT/SPRH	Mr. Nirav Jadhav	+91 72278 80304	<a href="mailto:nirav.jadhav@adani.com">nirav.jadhav@adani.com</a>
AICTPL	Mr. Himanshu Chhasatia	+91 91574 94516	<a href="mailto:himanshu.chhasatia@adani.com">himanshu.chhasatia@adani.com</a>
AMCT2/PIDC	Mr. Aniv Javeri	+91 89800 15438	<a href="mailto:aniv.jhaveri@adani.com">aniv.jhaveri@adani.com</a>
ACMTPL	Mr. Arpan Patel	+91 88666 15382	<a href="mailto:arpan.patel@adani.com">arpan.patel@adani.com</a>

Note:- For any further escalation Contact: Finance & CAD Team HOD

**(6.1) Finance & CAD Team HOD**

Terminal	HOD Name	Mobile Number	E-Mail ID's
1st Level	Mr. Vivek Pandya	+91 9925244553	<a href="mailto:Vivek.Pandya@adani.com">Vivek.Pandya@adani.com</a>
2nd Level	Mr. Subhash Gupta	+91 70690 83011	<a href="mailto:subhash.gupta@adani.com">subhash.gupta@adani.com</a>

**(7) DPD & RMS Invoicing**

Terminal	HOD Name	Mobile Number	E-Mail ID's
CT2/T2/CT3	Mr. Nirav Mali	+91 89800 33634	<a href="mailto:finance.dpd@adani.com">finance.dpd@adani.com</a>
ACMTPL	Ms. Kajal Goswami	+91 90999 31549	<a href="mailto:financesupportct4@adani.com">financesupportct4@adani.com</a>

Note:- For any further escalation Contact: DPD & RMS Customer Care

**(7.1) DPD & RMS Customer Care**

Terminal	HOD Name	Mobile Number	E-Mail ID's
1st Level	DPD-RMS Executive	+91 63596 31099 +91 63599 30011	<a href="mailto:Dpd.Mundra@adani.com">Dpd.Mundra@adani.com</a> <a href="mailto:Rms.dpd@adani.com">Rms.dpd@adani.com</a>
2nd Level	Mr. Sanjay Singh	+91 99099 27223 +91 63573 73081	<a href="mailto:Sanjayk.Singh@adani.com">Sanjayk.Singh@adani.com</a>

**(8) SPRH Team**

Terminal	Operations Team	Mobile Number	E-Mail ID's
SPRH	On Duty Rail Office	+91 90990 02002	<a href="mailto:icd.ct@adani.com">icd.ct@adani.com</a>
	On Duty Rail Operation	+91 89800 48826	<a href="mailto:icd.ops@adani.com">icd.ops@adani.com</a>
	Shift In-Charge	+91 9099932382	<a href="mailto:icd.ops@adani.com">icd.ops@adani.com</a>

Note:- For any further escalation Contact: SPRH HOS/HOD

**(8.1) SPRH Team HOS/HOD**

Terminal	HOD & HOS Name	Mobile Number	E-Mail ID's
1st Level	Mr. Hiren Modha	+91 75748 94224	<a href="mailto:hiren.modha@adani.com">hiren.modha@adani.com</a>
2nd Level	Capt. Sachin Garg	+91 7486903790	<a href="mailto:sachin.garg2@adani.com">sachin.garg2@adani.com</a>

**(9) Exim Yard Incharge**

Terminal	Operations Team	Mobile Number	E-Mail ID's
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Operations	Mr. Ashok Sokhadiya	+91 63596 31061	<a href="mailto:Ashok.Sokhadiya@adani.com">Ashok.Sokhadiya@adani.com</a>
2nd Level	Mr. Abhinesh Minnaghatt	+91 99093 43204	<a href="mailto:abhinesh.minnaghatt@adani.com">abhinesh.minnaghatt@adani.com</a>

Note:- For any further escalation Contact: HOD

**(9.1) Exim Yard & SPRH :- HOD**

Terminal	HOD & HOS Name	Mobile Number	E-Mail ID's
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**(10) Terminal Head**

Terminal	HOD Name	Mobile Number	E-Mail ID's
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**(11) Marketing/BD TEAM**

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**(13) COO - CONTAINER BUSINESS**

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