

Customer Advisory: Elimination of physical survey activity by CTO's representation at SPRH for Safety W.E.F 01st July'21.

Dear Esteemed Customer,

Greeting from Adani Ports and Special Economic Zone Ltd. "South Port Rail Head".

We would like to thank each one of you for your continued support towards Adani Mundra Container Terminals. The increased volume at our terminals is the testimony of the same, this moves us towards our responsibility towards increasing Human Safety at our Terminals. Human Safety is of topmost priority, is sacrosanct & we value life the most which is indispensable.

Our organization is focusing on reducing the top 5 Fatal Risks we see through our operations. One of these risks identified is Man-machine-material Interface. The team is working on implementing planning processes and systems in such a way that risk get eliminated at a very early stage. Our organization is committed to achieve highest Standards (ZERO HARM) in Safety and Profitability without compromising on human life.

In View of emphasizing the safety standards we have taken a deep review of our operations at the South Port Rail Head (SPRH). Presently we are operating, multiple rakes simultaneously to cater most important portion of container volumes. Currently, we have survey's being done both by terminal staff and CTO representatives. This creates duplication of work and increased risk exposure with man-machine-interfaces as it requires pedestrians in an operational area.

To address and reduce this risk, the Port has decided to eliminate the existing physical survey activity done by the representative of CTOs. The container and rake survey are already established with us through our internal checks and camera surveillance. We shall be pleased to share the relevant data as required, and in a positive step to reduce duplication of efforts and enhance the safety within the port premises.

We are SURE that this step for ENHANCING SAFETY, REDUCING DUPLICATION OF EFFORTS, shall go a long way towards our collaboration and improve service delivery to the END CUSTOMER.

This will come into effect from 01st July 2021.



Douglas Charles Smith
CEO - Mundra & Tuna Ports,
APSEZ, Mundra.

Adani Ports and Special Economic Zone Ltd.
Adani House
P.O. Box 1
Mundra, Kutch 370 421
Gujarat, India
Registered Office:

Tel +91 02838 255781
Fax +91 2838 25 5110
portopscenter@adani.com
www.adani.com