CUSTOMER FEEDBACK

We at Adani Hazira Port Private Limited (AHPPL) are focused on quality services and work hard to assess our performance against the high standards that we have set for ourselves. We also realize that the only true measure of quality is how well we meet the expectations of our customers.

We would be grateful if you could take a few moments of your time to tell us about your experience with AHPPL.

You can send us the feedback/ complaint (if any) through following medium:

Email: ahppl.customerfeedback@adani.com

Fax: 0261-2207777

Alternatively, you may fill-up and send the customer complaint form (for complaint only) manually, through Email or Fax (whichever is convenient to you).

→ Customer Complaint Form is available on the 2nd Page of this document.

Your Feedback will help us improve our services.

Thanks for your time.

Issue No. 0 Issue Date: 01.01.13

ADANI HAZIRA PORT PRIVATE LIMITED INTEGRATED MANAGEMENT SYSTEM FORMATS MANUAL

Rev. No. 0

GEN/ F/ 003 CUSTOMER COMPLAINT FORM

Ref.	CUST/ COMP/	Date
То		From
Descripti	on of Complaint	
	Complainant	Received by
	on Head	HOD
(Sigı	nature)	(Signature)
Acknowle	edgement sent by MR to custo	mer on